



Associated Student Senate of Fullerton College

Statement of Support for Library Print Management System Upgrade

Author(s): Emily Kim

Date Passed: 11/13/24

Vote: Passed unanimously

Dear Fullerton College Administration, Faculty, and Staff,

On behalf of Associated Students (AS), we would like to express our full support for the Fullerton College library's proposal to modernize and improve its print management system. We understand that the current system has created numerous challenges for students, limiting their ability to efficiently access essential printing services that are often critical for academic success.

Students have highlighted several specific issues with the current system. One major concern is the reliance on quarters as the only payment method. Many students find this inconvenient, especially since they may not always have coins readily available. Additionally, there have been complaints of the coin-operated machine malfunctioning and not returning coins. These issues create challenges and inconveniences for students who depend on library printing for assignments, study materials, and other coursework.

Another significant challenge is the time-consuming nature of the current printing process. Students must log into the system, navigate between different computers, and complete several steps just to print a few pages. This inefficiency not only delays students but also may detract from the library's goal of being a user-friendly, resourceful academic hub.

To address these concerns, students have expressed a strong interest and support in adding new and efficient features to the system. The ability to pay with a credit or debit card would eliminate the inconvenience of coins and offer a more modern, flexible payment option. Furthermore, the option to print directly from personal devices such as laptops or smartphones would significantly

improve accessibility and efficiency, especially for students working on their own equipment. These upgrades would better meet the needs of our diverse student population and align with current technological standards.

AS strongly supports the library's efforts to secure funding for the purchase of updated equipment and software that will implement these improvements. Modernizing the print management system will alleviate student frustrations, enhance the overall functionality of library services, and support the academic success of all Fullerton College students.

We appreciate the library's commitment to improving student experiences and look forward to seeing these changes implemented. Please feel free to reach out through as@fullcoll.edu if additional feedback from AS or the student body is needed to support this initiative.

Sincerely,

Fullerton College Associated Student Senate